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### MESSAGE

It gives me immense pleasure to state that PCDA (NC) has set high standards in all areas of its work. I take it as my first and foremost duty to uphold these high standards and try to take this organisation to even greater heights.

In the context of growing accountability and transparency in the governance, a website is an important and essential instrument of administration. It provides all the important information on the basic mandate, functionalities and on-going status of various aspects of its functioning. These include amongst others, mandatory disclosures as per the Citizens Charter, Grievance redressal, official language policy, Right to information Act etc. Any citizen, who might be interested in the roles, works and responsibilities of this organisation can directly access to them through the website.

It is a matter of satisfaction and happiness that a lot of efforts have gone into the successful design and development of the website. The website will continue to get improved in future as well. Suggestions in this regard are always welcome.

**Jai Hind**

Principal Controller